



Cumberland Cape Atlantic YMCA Private Swim Lesson Policy

1. Be aware that the scheduling of private/semi lessons is subject to change. Days and times for lessons depend on current swim lesson and pool schedules as well as availability of instructors. Your agreed upon time slot may need to change when entering a new program session or scheduling make-up.
2. Payment is required upon scheduling and confirming with the Aquatic Department. If payment is not made, your time slot may be given to the next interested participant.
3. 24-hour notice is required for cancellation. If 24-hour notice is not given the lesson will be forfeited and may not be made up or reimbursed. In the event your instructor is not available another instructor may be provided for your lesson.
4. Private Lesson Packages must be completed within the current swim lesson session.
5. Lesson cancellations before the 24-hour notice time frame will only be made up if a make-up day is available during the current session.
6. Make up lessons/credits are not guaranteed once days and times are agreed upon and packages are paid